

4.5 Such other information as may be prescribed under [Section 4(1)(b)(xvii)]

(i) Grievance redressal mechanism

Grievance are received online and addressed from time to time with the satisfaction of public further this office is redressing the grievances received online through CPGRAMS (Centralized Public Grievance Redress and Monitoring System.)

(ii) Details of applications received under RTI and information provided

Details available at 4.6

(iii) List of completed schemes/projects/ Programmes

WCCB is enforcement organization which impart training/ workshop for other enforcement agencies on the subject of wildlife crime and also sensitized the wildlife crime matter to Panchayat Raj Institution

(iv) List of schemes/projects/ Programme underway

It is an enforcement organization.

(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract

Contract entered with M/S Diamond Security Agency, New Delhi for supply of outsource work force like DEO and Office Assistant, Driver, Guard, Sweeper.

(vi) Annual Report

CITES annual reports are available in WCCB website under CITES Menu.

(vii) Frequently Asked Question (FAQs)

FAQ are available in WCCB website under CITES Menu

(viii) Any other information such as

- (a) Citizen's Charter
- (b) Result Framework Document (RFD)
- (c) Six monthly reports on the
- (d) Performance against the benchmarks set in the Citizen's Charter

All our activities are reported through Ministry's Annual report